

Code No: 763AN

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**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD**  
**MBA III Semester Examinations, February - 2024**  
**MANAGEMENT OF INDUSTRIAL RELATIONS**

**Time: 3 Hours**

**Max.Marks:75**

- Note:** i) Question paper consists of Part A, Part B.  
ii) Part A is compulsory, which carries 25 marks. In Part A, Answer all questions.  
iii) In Part B, Answer any one question from each unit. Each question carries 10 marks and may have a, b as sub questions.

**PART - A**

**(25 Marks)**

1. Write short notes on:
- a) Structure of Trade Unions in India. [5]
  - b) Role of Collective bargaining in productivity bargaining. [5]
  - c) Role of government in Tripartism. [5]
  - d) Contemporary issues in Wage system. [5]
  - e) Causes of Labour grievances. [5]

**PART - B**

**(50 Marks)**

2. Explain the different approaches to Industrial Relations and brief on IR in comparative frame work. [10]
- OR**
3. Discuss the legal framework of recognition and management of trade unions in India and outline the trade union act 1926. [10]
- 4.a) Discuss the changes in the Labour Management relations in the post- liberalised era in India.
- b) Brief on negotiated flexibility and productivity bargaining. [5+5]
- OR**
5. Discuss the nuances of negotiating skills and techniques in the context of collective bargaining and describe the concept of drafting of an agreement. [10]
6. Compare and contrast social dialogue and tripartism and discuss the reform process with an illustration. [10]
- OR**
7. Explain clearly and comprehensively the different types and levels of tripartism. [10]
8. What are the main objectives of Factories Act, 1948 and what are the penalties for non-compliance of Factories Act, 1948? [10]
- OR**
9. What is "minimum wage"? Explain the responsibilities of the employers under Minimum Wage Act, 1948. [10]
10. Distinguish 'grievance' from "industrial dispute". Explain the usual causes of grievances and briefly mention as to how grievances are settled through conciliation. [10]
- OR**
11. Write a note on 'Standing orders' and 'Discipline code' in the context of industrial relations. [10]

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